

2 February 2026

Language Centre of Krakow University of Economics

ul. Rakowicka 27 (pokój 207, pawilon F), 31 - 510 Kraków Poland
Lidia Zielińska

Dear Lidia,

It gives me great pleasure to inform you that **Language Centre of Krakow University of Economics** as an accredited member of Eaquals.

Your membership will be valid until **31 December 2029**.

As an accredited member and according to Eaquals principles, Language Centre of Krakow University of Economics may use the following statement as reference in publicity and on the website:

Language Centre of Krakow University of Economics was inspected by Eaquals in 2025 and met the high standards required for Eaquals accreditation. The teaching, the course programmes, as well as the course organisation, the learning resources, testing and evaluation were all judged to be of high quality. It was found that the institution takes great care to protect the welfare of its clients and staff, and all publicity materials produced by the institution are accurate and truthful.

You may also publish the words:

The Inspectors identified points of excellence in the following categories:

Management and Administration

There is close cooperation and integration between the Language Centre's activities and the wider University's strategy and language policy. The Language Centre's efficient administration is facilitated by exceptionally well-designed, fully integrated and user-friendly information systems providing appropriate levels of access to managers, all staff, including teachers, students and other stakeholders.

Quality Assurance

There is a comprehensive quality enhancement plan, based on the analysis of performance and relevant data, with deadlines for completing follow-up actions and improvements.

Communication with Staff

There is a vast range of formal and informal communication channels between the management and staff, which form a regular and integral part of the Language Centre's operation. The management and staff of the Language Centre are exceptionally well integrated into the governance and structure of the wider university.

Assessment and Certification

Procedures are in place to provide students with training in avoiding plagiarism, reasonable use of AI tools and upholding the principles of academic integrity. The Centre's assessment includes grades awarded in relation to CEFR-related criteria

Procedures are in place to provide students with opportunities to assess themselves using simplified forms of the 'can-do' communicative objectives.



Student Services

Great care is taken by the wider University in cooperation with the Language Centre to provide an exceptional range and quality of advice, information and services to support students with disabilities and to promote students' mental and emotional wellbeing.

Staff Profile and Development

There is a comprehensive system for combining regular performance review with self-evaluation, evaluation and professional development for all staff members. The wider university in cooperation with the Language Centre provide a complex framework for the professional development for all staff members, complemented by mechanisms for follow-up sharing of the expertise gained with the Language Centre community.

Learning Environment

There is an exceptional range of facilities outside the classroom such as cafeterias, social and relaxation areas, study centres and sports facilities. Particular attention is paid to the health and safety of students and staff with regard to emergency evacuation procedures and first aid in emergencies.

In addition you are permitted to publish or share the final version of your report on condition that it is shared or published in its entirety only.

I would like to extend my warmest congratulations on the result of the inspection. At the same time, I encourage you to take careful note of the inspectors' recommendations and I wish you well with your programme of continuous improvement.

Best Wishes

A handwritten signature in black ink, appearing to read 'Angela Signorastrì', is located below the 'Best Wishes' text.

Angela Signorastrì
Director of Accreditation